

Tynegrain Group

CORONAVIRUS (COVID-19) UPDATE – 15 March 2020

Dear Supplier

As businesses across the UK take steps to contain the spread of COVID-19 we have put some restrictions/policies in place. These policies are in line with World Health Organisation advice that social distancing is a key means of minimising the risk of transmission.

We would appreciate your support of these policies to help minimise any disruption to the day to day running of the sites going forward.

These policies will be effective immediately and until further notice:

Non-essential Site Visits – Customers/Auditors

A ban is in place for all non-essential visitors to our site and inter-site visits.

Essential Site Visitors - Hauliers

All efforts are being made to review procedures to minimise interaction between hauliers and weighbridge operators/staff at our sites, but where this is not possible social distancing measures should be used at weighbridge offices.

While we appreciate all efforts are being made to protect your own employees/businesses at this time we request that **before** sending any haulier to our site you confirm that:

- They have not travelled outside the UK in the past 14 days
- Are in good health with no sign of fever, cough or cold

We request that you require your appointed hauliers to be respectful of any policies implemented to protect the health of our team and visiting hauliers under these unusual circumstances. As these policies develop, we will endeavor to keep you advised and notices will be used to communicate to hauliers arriving on site.

Finally it is incumbent upon you that any appointed haulier operates good biosecurity practices in line with recommendations by the Department of Agriculture at all times, ensuring good hygiene of the vehicle and driver in particular to mitigate the risk of any site closures at such times.

I have enclosed our COVID-19 Haulier Rulers for your information.

If you have any further questions, please do not hesitate to contact me.

Yours faithfully

Martin Rushworth
Shipping & Forwarding Manager
martin.rushworth@grainco.co.uk

Tynegrain Group

CORONAVIRUS (COVID-19) RULES FOR HAULIERS – 15 MARCH 2020

15 March 2020

Dear Customer/Haulier

In light of the COVID-19 pandemic, we have implemented the following procedures and controls to help prevent the spread of the virus. These measures align with the current advice of the various Health Authorities and Agencies.

General Rules:

1. Remain in your cab wherever possible. During supervision of tipping and blowing operations please stay with your vehicle and maintain a distance of at least 2 metres from others.
2. Do not congregate in groups – maintain a distance of at least 2 metres from others.
3. Do not use any site welfare facilities unless absolutely necessary.
4. Do not enter any Offices or Vehicles other than your own.
5. Use sanitising hand gels.
6. Do not come to our sites if you are displaying symptoms or have travelled outside of the UK in the past 14 days.

Procedural Rules:

1. Upon arrival at the weighbridge hatch area there will be a dispenser for hand gel – Please use this immediately.
2. The hatch window will be kept closed whenever possible to prevent personal contact. Refrain from touching any surfaces.
3. Communication will take place through the glass or partial opening; do not open the hatch and maintain a safe distance.
4. Signing of documentation is suspended until further notice.
5. The weighbridge tickets and/or samples will be passed through a gap in the hatch opening.

Site Contact Details:

Tynegrain Ltd Tynegrain Silos South Shields Tyne & Wear NE34 9PL 0191 428 7700	Wilton Grain Store Wilton International Redcar Cleveland TS10 4RG 01642 200404	Piercebridge Grain Store Cock Lane Piercebridge Darlington County Durham DL2 3TJ 01325 728914	Meldon Village Storage & Drying Ltd The Grain Store Meldon Morpeth Northumberland NE61 3TW 01670 775296
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Understandably, the health and safety of our personnel and those that visit our sites is paramount, so we thank you in advance for your cooperation with these measures in attempting to deal with this unparalleled health situation.

Should you have any questions please do not hesitate to contact me.

Kind regards

Martin Rushworth
Shipping & Forwarding Manager
martin.rushworth@grainco.co.uk